

Terms of Use for Ohenro Costume Rental Service

These Terms of Use (hereinafter referred to as "these terms") set forth the conditions for using the "Ohenro Costume Rental" service (hereinafter referred to as "the service") provided by the Nankoku City Tourism Association (hereinafter referred to as "the association"). Anyone (hereinafter referred to as "the user") who uses the Service shall be deemed to have validly and irrevocably agreed to the terms and conditions of use set forth in herein. If the user is a minor, they must use the service with the consent of their legal guardian or other legal representative. Additionally, if the user uses the Service for business purposes, the business must also agree to these terms of use.

- About the service:

The association provides the user with the rental of Ohenro costumes, including white robes(hakui), Buddhist stoles(wagesa), conical hats (sugegasa), staffs(kongōzue), and bags(zudabukuro) (hereinafter referred to as "costumes").

- Formation of the service agreement:

The service agreement between the association and the user shall come into effect when the user applies for the service and the association accepts the application. The association will review the user's application, and in some cases, may refuse to provide the Service. If the application is rejected, the Association is not obliged to explain the reasons for refusal.

- Service fees:

The Service usage fees are determined at a specified rate and are non-refundable for any reason. Payment is accepted in cash in advance. (Please refer to the specified price list.)

- Usage period:

The first day of use is the day on which the Association rents the costumes to the users, and the maximum rental period is 8 days. The lending and return of the costumes will take place at the association's office on weekdays from 8:30 AM to 5:15 PM, excluding holidays. Extension of the usage period is

generally not permitted.

- How to Use:

- ① Reservation

Users must complete a reservation by the day before their intended use. Users who have not completed a reservation will not be able to use the Service. When making a reservation, Users must provide the following information: ① Name of the representative (user), ② Contact information, ③ Date and time of visit to the Association office, ④ Number of users, ⑤ Desired costume items and their quantities.

Reservation Methods

- Phone: Directly reserve by calling the Association's phone number (088-855-3985) at least one day before the intended use date (excluding Saturdays, Sundays, and holidays). (Business hours are weekdays from 8:30 AM to 5:15 PM)

- Email: Submit an application at least one week before the intended use date (excluding weekends and holidays) via email at webinfo@nankoku-kankou.jp or through the Association's official website. Reservation is considered complete upon receiving a confirmation email from the Association. For reservations within 7 days of the intended use date, please make a reservation by phone.

- ② Usage Procedure

Users must complete the usage application form at the Association's office on the date and time of their reserved visit. If the Association requests the user's ID, the user must comply.

- ③ RentCenturyal

Users can only use the Service when they have agreed to these Terms, and paid the specified usage fees, and when the Association has given its consent.

- ④ Return

Users must bring the Costumes to the Association's office by the scheduled return date and time as indicated on the submitted application form. After the association's staff completes the inspection of the costumes, the use of the service ends. If there are changes in return time, users must inform the association in advance by phone. If the costumes cannot be returned within 8 days of the date printed on the receipt for the costumes, starting from the first day of use, a specified late fee will be charged for each day the costume is

overdue. The user must pay the late fee for the period up to the date when the association is able to confirm the return of the costumes.

*If it is difficult to return the costumes during the association's business hours, please use a courier service. In this case, please inform the association in advance. Return shipping costs are the user's responsibility, and the user must ensure the return of the costumes by the delivery company occurs by the 8th day after the costume rental began.

※Yamato Transport Reference Shipping Fees for Shikoku-to-Shikoku Full Set Shipping:

120 Size (¥1,404): This size is designed to accommodate all items, including the white robe, stole, conical hat, and bag.

140 Size (¥1,620): This size is suitable for shipping the staff

- Usage Conditions and Cancellation

Users are responsible for the proper care and management of the costumes from the time they receive them until they are returned. The association may, without prior notice, suspend the provision of the service due to inventory checks or natural disasters. Depending on the rental availability of costumes, users may be unable to use the service. Cancellation of reservations does not generally incur cancellation fees, except in cases of malicious cancellations. However, users are requested to notify the association if they wish to cancel.

- Damage, Stains, Loss, or Theft of Costumes

Users are obligated to use and store the costumes in such a way as to avoid damage or stains. Users must check the condition and quantity of the costumes immediately upon receipt. If any damage or stains are found at that time, please report them to the association. Claims related to the condition of the costumes made during the service usage period will not be accepted. If the costumes, returned by the user, are significantly damaged or worn and require repairs, the user will be charged a specified amount. In the event of loss, the user will be required to pay a specified amount. In case of theft, the user must immediately contact the association, report the incident to the police, and provide the association with the incident report number.

(Please refer to the specified price list.)

- Injuries and Accidents

The association is not liable for any injuries that occur while using the service. In the event of an accident during service usage, users must immediately

report the incident to the police and inform the association about the circumstances. If settlements or negotiations are necessary for accidents, users are responsible, and the association assumes no liability. During the usage period, if the user causes harm or damage to third parties or if damage or theft occurs due to a third party, the association is not responsible.

- Amendment of the Terms

The association reserves the right to amend these terms at any time without prior notice to the user if deemed necessary. The amended terms will come into effect when posted at an appropriate location on the website operated by the association. Individual notifications of such changes to the user are not feasible. Therefore, users are advised to refer to the latest version of these terms when using the service. If there are changes to these terms during the use of the service, the terms in effect at the time of the service agreement date will apply.

- Privacy

The association respects the privacy of users and will not disclose or provide users' personal information to third parties without their consent.

- Prohibited Activities

Users are prohibited from engaging in any of the following activities during the use of the service. In the event of a violation causing damage to the association's property or a third party, users are responsible for compensating all damages.

<Prohibited activities include: wearing the costumes while intoxicated, criminal acts, use of the costume outside of its intended purpose, the lending out, subletting or pawning of costumes, and use for business purposes. Acts that violate public order, morals and other acts that the association deems inappropriate or damage the credibility of the association are also prohibited.>

- User Responsibility

The association is not responsible for any damage caused by user negligence.

- Governing Law

These terms shall be governed by and construed in accordance with Japanese law. In the event of a dispute, the case will be heard at the court local to the association.

- Supplementary Provisions

These terms shall apply and take effect to all users from May 16, 2016 (Heisei

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Contact Information

Nankoku City Tourism Association

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Prefecture Within the Nankoku City Commerce and Tourism Division

Phone & Fax: (088) 855-3985 Available only on weekdays 8:30 AM to 5:15PM

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